

Multicultural Awareness

1. How does Ms. Yoko Nasada train her waitresses for serving tea in restaurants?
2. What needs are being attended to?
3. What does the customer do in return?
4. How do many Westerners view this interaction?
5. Such expressions of courtesy are based on what?
6. “Doing everything Wrong” - A Western Family Eating at a Moroccan Family Dinner.

| Event: | Cultural Norm: |
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| Asking for a fixed time | Western view: |
| | Moroccan view: |
| Remarking on son's good looks | Western view: |
| | Moroccan view: |
| Asking to be shown to the toilette to wash hands | Western view: |
| | Moroccan view: |

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| Choosing morsels of food from the platter from wherever they can reach | Western view: |
| | Moroccan view: |
| Keeping up polite conversation during the meal | Western view: |
| | Moroccan view: |
| Leave after eating tea and cookies | Western view: |
| | Moroccan view: |